

## Introduction to The Orange Door

- The Orange Door (formally branded as Support and Safety Hubs) was a recommendation of the Royal Commission into Family Violence. The State Government has committed funding for the establishment of The Orange Door across the 17 Department of Health and Human Services Areas.
- The Orange Door is a new way for women, children and young people experiencing family violence and families in need of support with the care, wellbeing and development of children and young people, to access the services they need to be safe and supported. It does not replace existing specialist services or responses but enables a new entry point.
- The Orange Door helps to tilt the focus of the whole service system towards tackling the source of the violence, the perpetrator. There is a strong focus on perpetrator accountability, holding them accountable for their actions and changing their behaviour.
- The Orange Door will replace existing referral points for victims and perpetrators of family violence (including police L17 referral points) and children and families in need of support (Child FIRST).

## The Orange Door in Loddon

- The Loddon Area includes the Campaspe, Loddon, Greater Bendigo, Macedon Ranges, Mount Alexander and Central Goldfields Local Government Areas.
- The primary premise will be based in Bendigo. A specific location is still to be confirmed.
- Work is underway through the HLG and the OLG to determine access across Loddon to deliver The Orange Door service beyond the primary premises, including the location of access points.

## Organisations that will operate in The Orange Door in Loddon

The following organisations will operate in The Orange Door in Loddon:

- **Centre for Non-Violence** - who receive police referrals for women and children who are victim survivors of family violence & receive police referrals for perpetrators
- **Anglicare Victoria** – who receive child wellbeing referrals and provide the Child FIRST service
- **Bendigo and District Aboriginal Co-operative** who provide family violence and family services support to Aboriginal people
- **Njernda Aboriginal Corporation** who provide family violence and family services support to Aboriginal people
- The **Department of Health and Human Services** community based child protection team who work closely with family services agencies

Family Safety Victoria (FSV) works with these organisations around the implementation and operations of The Orange Door in Loddon. FSV non-practitioner staff will also work at The Orange Door in Loddon.

Victoria Police will not have a presence in The Orange Door, but are part of the local area governance

## Local Area Governance – Loddon

The Orange Door is delivered through a partnership between the government, community service organisations and Aboriginal organisations. Local area governance arrangements provide a formalised mechanism for engagement, discussion and participation in decision making. Local area governance includes:

### The **Hub Leadership Group** (HLG)

- provides strategic leadership and shared accountability for the establishment of The Orange Door, including creating a shared vision and to ensure that The Orange Door meets the needs of the local community across Loddon.
- is chaired by FSV and is co-chaired on a rotating basis by HLG member organisations. Membership includes senior management from Anglicare Victoria, Bendigo and District Aboriginal Co-operative, The Centre for Non-Violence, Njernda Aboriginal Corporation, The Department of Health and Human Services and Victoria Police.
- The Centre for Non-Violence will continue to co-chair the HLG until March 2020.

### The **Operational Leadership Group** (OLG)

- supports implementation, establishes local operational processes, contributes to embedding new integrated practice, and manages initial operational issues for The Orange Door in line with the strategic direction set by the HLG.
- is chaired by FSV. Membership includes senior operational managers from the same organisations represented at the HLG.

### The **Aboriginal Advisory Group** (AAG)

- is the mechanism for the Aboriginal Community and services to advise the HLG on implementing principles of self-determination, service choice and cultural safety in The Orange Door and support engagement of Aboriginal services.
- membership will include representation from key Aboriginal organisations and groups, Community Elders, and Aboriginal practitioners in The Orange Door.

### The **Local Establishment Forum** (LEF)

- brings together stakeholders from the broader service network within Loddon to provide information about The Orange Door and an opportunity for discussion and engagement about the establishment of The Orange Door.

## Where to find further information

For further information please visit the following websites:

- Family Safety Victoria [www.vic.gov/familyviolence/family-safety-victoria.html](http://www.vic.gov/familyviolence/family-safety-victoria.html)
- The Orange Door [www.orangedoor.vic.gov.au](http://www.orangedoor.vic.gov.au)

Or contact:

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