

Department of Families, Fairness and Housing

A Place to Call Home Program – Loddon Area

Information for Families

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A Place to Call Home

is a housing program that allows you to be supported for 12 to 14 months. At the end of a successful 12 months in Transitional housing your tenancy will be transferred from the Transitional Housing provider (Haven; Home, Safe) to the Department of Families, Fairness and Housing (Public Housing), but you **DO NOT** have to move. Your support worker will assist you through this process and continue to support you for another 2 months.

You must be public housing eligible and have a current application. Your support worker will help you with the application.

The advantages for you and your family are;

- you will not have to move from your Transitional property to a Public Housing property it will become your ongoing Public Housing;
- you will have 12 months support to ensure your Transitional tenancy is successful and a further 2 months to ensure your Public Housing tenancy gets off to a good start and continues successfully.
- your support worker will also assist you throughout the transfer from your Transitional Housing tenancy to the Public Housing tenancy.

Your Responsibilities are;

- to remain in regular contact with your support worker and notify them if your circumstances change.
- to comply with the usual tenancy responsibilities under the *Residential Tenancies Act 1997* that apply to all Transitional and Public Housing tenants in Victoria.
- to allow timely access to the property 3 months prior to transfer to Public Housing so that a maintenance inspection can be carried out and any required maintenance can be undertaken before transfer.
- to have two weeks rent in advance at the time of transfer to Public Housing. It is Important for you and your support worker to understand that after 12 months your landlord will change from a Transitional Housing Organisation (Haven; Home, Safe) to Public Housing and that this will entail some changes to the rules of your tenancy, even though you do not move house. There will be a new way of assessing your income to calculate your rent and property maintenance issues will be reported to the Public Housing Call Centre.

Ask your support worker or your tenancy manager for more information.

Your Support Worker is _____

From _____ Telephone _____

Your Haven; Home, Safe Tenancy Manager is _____

Telephone _____

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